

Staying in Touch

Stay in touch with emergency officials

Following a hurricane, staying advised of information from the Lake County Emergency Operations Center (EOC) is essential in helping your family recover. To learn of important safety notices, monitor radio and television reports. Listed below are some of the links the public has to the latest post-hurricane information.

TELEPHONE

Citizens Information Line — Typically staffed 24 hours a day following a hurricane, residents can call (352) 253-9999 to get up-to-date information.

ONLINE

www.lakecountyfl.gov — The portal for Lake County Government, this Web site is updated frequently during emergency situations to provide residents with important information.

RADIO

WLBE 790 AM — WLBE, of Leesburg, broadcasts a remote feed from the Lake County EOC.

WVLG 640 AM — WVLG, of The Villages, also broadcasts to many Lake County residents.

TELEVISION

Government access stations: Bright House channel 99; Florida Cable channel 4. Lake-Sumter Community College Television (*Comcast cable channel 13*) and LakeFront TV (*Comcast cable channel 22*) air news conferences from the Lake County EOC on all government access channels.

Network television stations: Regular updates can be seen on NBC affiliate WESH-TV channel 2; CBS affiliate WKMG-TV channel 6; ABC affiliate WFTV-TV channel 9; FOX35 channel 35; Central Florida News 13 (*Bright House Network cable only*).

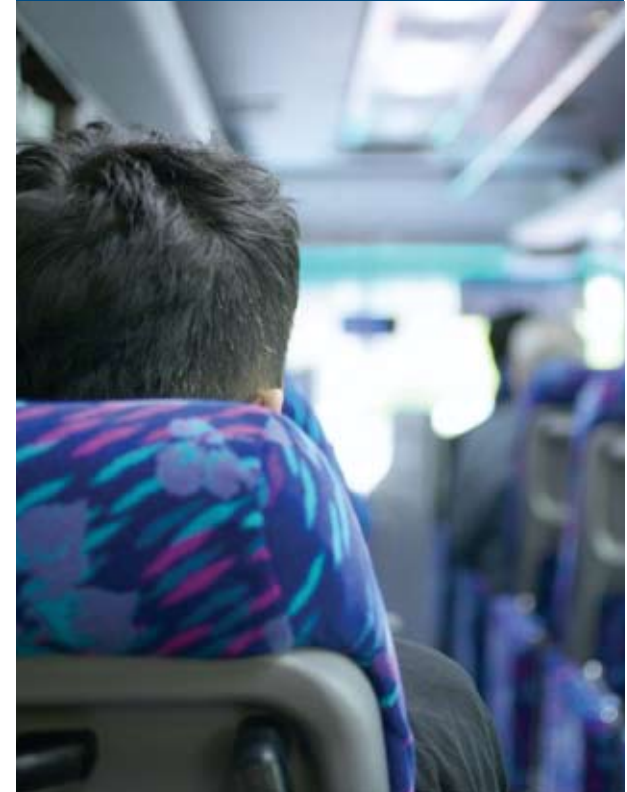
NEWSPAPER

Daily newspapers: Lake Sentinel, The Daily Commercial, The Villages Daily Sun, Ocala Star-Banner



315 W. Main St., Suite 441
Tavares, Florida 32778-7800
Phone: (352) 343-9420
Fax: (352) 343-9728
www.lakecountyfl.gov

Lake County's PUBLIC SHELTER REGISTRY



Lake County Department of Public Safety *Emergency Management Division*

Lake County Administration Building

315 W. Main St., Suite 441
Tavares, Florida 32778-7800
Phone: (352) 343-9420
Fax: (352) 343-9728
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FAQs

What is the public-shelter registry program?

A new program for the Lake County Emergency Management Division, the public-shelter registry program helps Emergency Management with assisting residents who may not have reliable transportation to a public shelter.

Who should sign up for the public-shelter registry?

The program is for Lake County residents who feel they may have to stay at a public shelter during a disaster such as a hurricane. It is not necessary to sign up for the program, but residents who may need transportation to a shelter are encouraged to participate in the program.

How do I register for the public-shelter registry?

To receive a public-shelter registry application, call the Emergency Management office at (352) 343-9420. Mail the completed application to Lake County Emergency Management, 315 W. Main St., room 441, Tavares, FL 32778.

How will I know my application has been received?

Upon completion of the public-shelter registry application, the Emergency Management office will mail out a letter to all applicants of the program. If at any time changes occur to your place of residence or contact numbers, please call the Emergency Management office at (352) 343-9420 to make appropriate changes to your public-shelter registry information.

When should I shelter at a County facility?

If a resident lives in a manufactured home or low-lying area and has not made evacuation plans with family members or friends, sheltering at a County facility is recommended. Due to the lack of comfort at a County facility, residents are encouraged to seek shelter at a site-built home of family or friend before locating to a County shelter.

When will Emergency Management officials contact me?

After successfully completing the public-shelter registry registration process, you will be contacted in the event of an emergency. A prerecorded message will advise you to prepare and activate your family disaster plan. If you have not made personal evacuation measures or have not secured an alternate sheltering location with a family member or friend, sheltering at a County facility is a temporary safe haven. For those who need transportation to a public shelter, a telephone number will be provided.

Can I bring my pet to a County public shelter?

All of Lake County's primary shelters accept pets. Pets must be brought in a carrier that is marked with the owner's name, address and two phone numbers. Owners must have documentation of up-to-date rabies vaccinations for their pets. Owners are responsible for taking care of their pets. It is recommended pet owners bring minimal pet supplies, such as food and water, to a County public shelter.

What will the accommodations be like at a County public shelter?

While Lake County's shelters are high on safety, residents may tend to find the comfort level more accommodating in a site-built home of a family member or friend. Public shelters do not have beds or shower facilities.

Family disaster plan

When a disaster strikes, there may not be much time to act. Preparing now for an emergency will give you and your family time to enact a safe and well thought-out plan. A plan of action for you and your family can go a long way toward reducing potential suffering from any type of disaster that could strike. Household emergency plans should be kept simple. The best emergency plans are those that are easy to remember. If you must evacuate your home, it's always best to take your pets with you. Lake County Government provides pet sheltering at all primary shelters. All pets accepted at the pet-friendly shelters must be crated and have documentation of up-to-date rabies vaccinations.

Shelter survival kit

If you decide to evacuate from your residence — or if authorities advise you to evacuate — take only items that are essential to you. Items to include in your shelter survival kit are:

- Blankets, pillows and sleeping bags
- Two-week supply of prescribed medications
- Toiletries
- Extra clothing
- Battery-operated radio and flashlight
- Personal items including books and toys
- Infant and senior citizen necessities
- Important papers such as valid identification